

# CITIZEN CHARTER

## 1. LOCATION:

Dr.Pinnamaneni Siddhartha Institute of Medical Sciences & Research Foundation is located about 5km away from Vijayawada International Airport on NH: 16 enroute to Eluru.

## 2. ADDRESS:

Dr.Pinnamaneni Siddhartha Institute of Medical Sciences & Research Foundation, Chinna Avutapalli, Vijayawada, Gannavaram (M), Krishna (Dt), Andhra Pradesh -521286.

## 3. INFORMATION ABOUT COLLEGE & HOSPITAL:

Information about College & hospital can be had from the telephone numbers 08676 257311 to 16. Enquiry & registration is located at the entrance of the hospital. Helpdesk is also available at Radiology and Orthopaedics departments in the ground floor.

## 4. WEBSITE:

[www.drpinmanenisimsrf.edu.in](http://www.drpinmanenisimsrf.edu.in)

## 5. CONTACT PERSONS:

Sl. No	Name	Designation	Contact Number	E-mail
1	Dr. (Major) M.V.Bhimeswar	Principal	9866656193	<a href="mailto:drpsimsprn@yahoo.in">drpsimsprn@yahoo.in</a>
2	Dr.B.Anil Kumar	Medical Superintendent	9885221741	<a href="mailto:dr_anilbodepudi@yahoo.co.in">dr_anilbodepudi@yahoo.co.in</a>
3	Dr.K.Kalyani Sri	Deputy Medical Superintendent	9989156665	<a href="mailto:drkalyanisri@gmail.com">drkalyanisri@gmail.com</a>
4	Mr.T.V.Subba Rao	Administrative Officer	9985000369	<a href="mailto:vsrtatineni@gmail.com">vsrtatineni@gmail.com</a>

## 6. EMERGENCY SERVICES:

Emergency services are offered at emergency medicine department which is located at ground floor of the south west corner of hospital building i.e., beside outpatient wing.

## 7. OUT PATIENT DEPARTMENT SERVICES:

Out Patient, services are available in **medicine and allied specialties:**

- General Medicine
- Paediatrics
- Pulmonary Medicine
- Dermatovenereology.
- Psychiatry

**Surgery and allied services:**

- General Surgery
- Paediatric Surgery
- Orthopaedics
- Ophthalmology
- ENT

**Obstetrics & Gynaecology:**

- Obstetrics & Gynaecology

**Supers speciality:**

- Cardiology
- Urology
- Neurology
- Nephrology
- Cardiothoracic and Vascular Surgery
- Gastroenterology
- Plastic Surgery
- Neurosurgery

In outpatient departments, consultation services are available for outpatients in the above specialities on all working days from 09:00 am to 04:00 pm except on Sundays. On Sundays, consultation for outpatients will be offered in Emergency Medicine department.

**08. CENTRAL LABORATORY:**

A fully equipped Central Lab is located in the 1<sup>st</sup> floor of hospital building & works 24 x 7. Laboratory services provided in the Central Lab are in the fields of

- Biochemistry
- Pathology
- Microbiology
- Haematology
- Cytology

**09. BLOOD BANK:**

A fully equipped Blood bank is located in the 1<sup>st</sup> floor of hospital building & works 24 x 7.

**10. PHARMACY:**

A well-stocked pharmacy is centrally located on the ground floor of hospital and is open 24 x 7.

**11. OPERATION ROOM COMPLEX:**

A state of art technology operation theatre complex with seven modular operation rooms available on second floor of the hospital. Three more modular operation rooms are available on the fourth floor of super speciality block.

## **12. ALCOHOL & SMOKING FREE ZONE:**

Consumption of alcohol & smoking within the campus is strictly prohibited.

## **13. ENVIRONMENT FRIENDLY CAMPUS:**

It has been the endeavour of the administration to make the campus a plastic free & eco friendly campus. Using of carry bags, cups, bottles, spoons e.t.c. made of plastic are already prohibited in the campus and we are trying to make the campus a totally plastic free zone very soon.

Ours is a very green campus having 25,000sq.mt of area with well grownup trees and another 20,000sq.mt of area with decorative plants.

## **14. INTENSIVE CARE UNITS:**

We are having the services of following ICU

- Medical ICU with a capacity of 12 beds
- Surgical ICU with a capacity of 12 beds
- Paediatric ICS with a capacity of 8 beds
- Neonatal ICU with a capacity of 14 beds
- Burns ICU with a capacity of 3 beds
- Respiratory ICU with a capacity of 5 beds
- Cardiac ICU with a capacity of 24 beds
- Cardiothoracic ICU with a capacity of 8 beds
- Obg & Gynic ICU with a capacity of 5 beds